

# WCA HOSPITAL

## Volunteer Orientation

Volunteers play a critical role in our healthcare system. In order to ensure that volunteers have accurate and up-to-date information about our policies and practices, we require your attendance at a Volunteer Orientation. This is part of WCA's ongoing efforts to guarantee compliance with approved standards for health care organizations.

The orientation will provide information about such topics as:

- Remarks from CEO
- Infection Control
- (Break)
- Safety/Security/Utilities/Fire
- Quality Improvement/Clinical Risk Management
- Wellness
- Corporate Compliance/HIPAA/Confidentiality
- Lifting Demo
- (Lunch will be provided)
- Diversity/Patient Bill of Rights
- Journey to Excellence
- Sensitivity Training
- Radiation Safety

**Orientation for volunteers will begin at 8:15. Volunteers will be excused at 1:55.**

Please call the Volunteer Coordinator, Liz DeRosa, at 664-8224 to schedule an orientation date.